



Dear Pharmacist

MedXpress status concession

The concession that we have made in support of independent community pharmacies has come to an end on 1 October 2015. Approximately 750 pharmacies have qualified for MedXpress status by reaching 51% formulary compliance. This compliance has to be maintained or exceeded to retain MedXpress status.

MedXpress status networks – Certainty for members

Going forward, it is important to stabilise the MedXpress status network so that our members have certainty about how to avoid network-related co-payment penalties. For this reason, we will review all pharmacies again at the **end of October 2015** to determine a minimum 51% formulary compliance to qualify for MedXpress status and inclusion on the network. Thereafter, we will only review MedXpress compliance at the **end of January 2016**. During this time, we trust that qualifying pharmacies will retain their formulary compliance. **This also means that there is a unique opportunity to gain MedXpress status by the end of October 2015, if you have not already done so, and retain this status until 31 January 2016.**

At the end of January 2016, we will make the following changes to the MedXpress status network:

- Pharmacies not reaching a minimum 51% formulary compliance on average, or for at least two out of the three months, will be terminated from the network for the next period of three months.
- Pharmacies reaching a minimum 51% formulary compliance with an average of 51% or for at least two months out of the three months will be retained or added to the network for the next period of three months.



After January 2016 we will review the merit of assigning MedXpress status for a minimum three-month lock-in period based on historical performance.

Please note:

- We will continue to send you the formulary compliance rates monthly.
- October is the last month that we will be adding pharmacies to the MedXpress status network in 2015. So please give this your best effort as it will mean that you will not have a chance to participate until the end of January 2016.
- Pharmacies that have not reached the minimum 51% formulary compliance threshold will attract a 20% non-designated service provider co-payment for all members on Core and Delta plans on Discovery Health Medical Scheme.
- Pharmacies will receive a confirmation letter once they qualify for MedXpress status.
- Members will be able to look up a particular pharmacy's MedXpress status by logging into the Discovery website and using the Medical and Provider Search (MaPS) tool.
- Top 20 reports are available on request from provider_administration@discovery.co.za

We wish you all the best and trust that your pharmacy will benefit from our Performance-Based Remuneration (PBR) initiative as well.

Please refer any enquiries to healthpartnerinfo@discovery.co.za

Regards

Suzanne van der Walt
Discovery Health